

Policies

Check-in/out: Check-in time is between 4 PM and 8 PM, and check-out time is by 11 AM. We will do our best to accommodate early check-in or late check-out requests; however, additional charges may apply.

Deposits, Taxes & Fees: A 50% deposit is generally required at the time of the reservation for a two or more-night stay. Room balances are due at check-in by cash or credit card. The current Vermont state rooms tax is 9%, and the Local Montgomery Tax is 1%. Both apply to all guest room rates and are subject to change without notice.

Complimentary: The <u>IN</u>N offers all its guests complimentary parking, Wi-Fi, and a Vermont-fresh breakfast each morning.

Cancellations: For reservations made directly through our website, deposits are refundable, less a \$35 service charge with a 30 day or more cancellation notice. Cancellations less than 30 days out are charged the full amount of the stay and are issued a gift certificate for the cost of the stay, less the \$35 service charge, redeemable for up to one year. Refunds are paid within 30 days. For reservations made on other websites, such as Booking.com, Expedia, etc., cancellations with 30 days or more notice are charged for the first night; and cancellations less than 30 days out, the full amount of the stay. These policies also apply to no-shows, delayed check-ins and early departures.

Occupancy: All room rates are based on single or double occupancy. For rooms that can accommodate more than 2 guests, Room 1, there is an additional charge of \$35 per night per guest, up to a maximum occupancy of 4 guests. Guest room use is limited to registered guests only.

Payment: Room payment balances are due at check-in by cash or credit card.

Minimum Stay: A two-night stay is generally required. Call The INN directly for exceptions.

Children: Well-mannered children are welcome at The <u>IN</u>N; however, The <u>IN</u>N caters to adults. Being a historical building, safety and noise are a consideration. Please use your best judgment with your child and their abilities. Children at The <u>IN</u>N must always be supervised by an adult.

Food & Alcohol: Due to Vermont state law, the consumption of food and alcohol is limited to that served by The <u>IN</u>N in the designated service areas.

Smoking: The <u>INN</u> is a non-smoking facility. Smoking is not permitted anywhere in the facility or on the decks. If it is found that a room has been smoked in, a minimum cleaning fee of \$500 will be charged.

Pets: Pets are not permitted at The INN.